

**From:** RBray  
**To:** Microsoft ATR  
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**Subject:** microsoft settlement

I have always felt that the Justice Department was trying Microsoft on the wrong charges. They should be tried for wrong doing the people who pay good money for software that in most cases is strewn with "BUGS" , and have the nerve to charge for an update. No tech support unless you are willing to pay for it. Microsoft has been in the business of developing software, particularly operatrng systems for many years. You would think they could get it right for a change without having some high school drop out find flaws in it. I for one am tired of their promises that are never kept, and software that has to be fixed with third party utilities.